



## **ANTI FRAUD RESOURCES**

Did you know that every insurance claim form includes a statement that certifies the information submitted on the claim is accurate? When erroneous or misleading information is included on a claim form, or when submitting a claim with erroneous or fabricated information, a healthcare professional is potentially committing insurance fraud.

Insurance companies have joined forces through the [National Health Care Anti-Fraud Association](#) to develop sophisticated computer systems to detect suspicious claim patterns. The [Federal Bureau of Investigation \(FBI\)](#) and the [Office of the Inspector General \(OIG\)](#) each have assigned hundreds of special agents to health-fraud projects.

But claims software and special agents can't solve the problem by themselves. EDX providers have firsthand knowledge of how the billing and coding process for electrodiagnostic services should work. AANEM encourages members to familiarize themselves with the avenues that can be taken to report suspected fraud or abuse.

If you think you've discovered an insurance fraud scheme, the agencies listed below will allow you to safely, easily, and in most cases anonymously, report the fraud. Be prepared to give as much information as possible, including:

- full details of the suspected inappropriate activities
- dates, names
- organizations involved, including phone numbers and addresses (if relevant)
- insurance company or companies that were defrauded or did the defrauding (if relevant)
- amount of money you think was lost
- documents and other written material
- any other information you think is helpful

Your concerns will be taken very seriously by payers and government agencies.

### Where to Report Medicare, Medicaid, or Other Government Health Insurance concerns

- ★ U.S. Department of Health & Human Services  
(800) 447-8477 or [www.stopmedicarefraud.gov](http://www.stopmedicarefraud.gov)
- ★ Office of Inspector General (OIG)  
<https://forms.oig.hhs.gov/hotlineoperations/complaint.aspx#english>
- ★ Medicare Fraud Hotline  
(800) 633-4227 or [www.stopmedicarefraud.gov](http://www.stopmedicarefraud.gov)
- ★ Local United States Attorney's Office  
<http://www.justice.gov/usao/districts/>
- ★ Local Federal Bureau of Investigations (FBI) Field Office  
[www.fbi.gov/contact-us/field](http://www.fbi.gov/contact-us/field)
- ★ State Board of Medical Examiners  
[http://www.fsmb.org/directory\\_smb.html](http://www.fsmb.org/directory_smb.html)
- ★ CMS Program Safeguard Contractor (PSC)/Zone Program Integrity Contractor (ZPIC)  
<http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/provider-compliance-interactive-map/index.html>

### Where to Report Private Health Insurance Electrodiagnostic Testing Fraud or Abuse

- Most payers have Special Investigation Units created to investigate fraud and abuse claims. An internet search of a private insurance company name along with the state name and the term "special investigation unit" can help you find the specific unit to which to report EDX testing fraud or abuse.
- See also:  
<http://www.nhcaa.org/resources/health-care-anti-fraud-resources/private-health-care-fraud-contacts.aspx>